



3531 LAKELAND DRIVE • FLOWOOD, MS 39232 • (601) 936-2024 • (800) 863-4004 • FAX (601) 936-7827

Dear Andrew,

I just wanted to drop you a short letter to give you some positive feedback. I would recommend The OPS® Vandal Proof and Anti-Ligature Soap Dispenser to any UHS hospital. This product has made a real difference here at Brentwood Behavioral Healthcare. We purchased 82 soap dispensers on April 15th, 2014. That was over 2 years ago, and they've been performing flawlessly.

I am also very happy with the OPS® soap. At first glance, the price per case looks high, but the soap lasts a very long time. Each OPS® soap cartridge lasts me up to 8 months! Well worth the investment. For my 82 soap dispensers, I only have to order 40 soap cartridges every 4 months. Here is some of my order history:

4/15/2014 – 82 soap dispensers bought
10/14/2014 – 40 cartridges (20 cases) anti-bacterial hand soap bought
2/3/2015 – 40 cartridges (20 cases) anti-bacterial hand soap bought
5/22/2015 – 40 cartridges (20 cases) anti-bacterial hand soap bought
9/24/2015 – 40 cartridges (20 cases) anti-bacterial hand soap bought

I appreciate how this dispenser can be safely placed anywhere in my facility. I can use it for anti-bacterial hand soap at my sinks, the Body Wash & Shampoo for my showers, and instant hand sanitizer for patient areas and nurse stations.

I see why this product is on the UHS Best Practice Guide. Thank you for your help over the years, and I look forward to testing your new product: the OPS® Anti-Ligature Paper Towel & Toilet Paper Dispenser.

Sincerely,

Gary Wallace

A handwritten signature in cursive script that reads "Gary Wallace".

Director of Plant Ops/Safety Officer
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