

Letter of Appreciation

OPS® Indestructible & Suicide Resistant Soap & Paper Dispensing Systems

From: Miller, Kathleen A (OMH) [mailto:Kathleen.Miller@omh.ny.gov]

Dear Andrew,

Your OPS Suicide Resistant Soap Dispensers are working perfectly for us at Mid-Hudson Forensic Psychiatric Center. We're using over 100 of your soap dispensers now, and haven't had a single problem. Joint Commission came by last week and we passed with flying colors!

We are also extremely impressed with your Suicide Resistant Paper Towel Dispenser. We are using 100 paper towel dispensers in our hospital right now. It's so nice that the OPS paper can be used as both a toilet tissue and a hand towel. We love being able to stock 1 paper for both hand drying and toilet paper. We also appreciate how the paper is toilet flushable. No more clogged toilets!

I am the Chief Housekeeper at Mid-Hudson, and last year I was tasked with finding a hand soap dispenser that can safely be placed in all areas of our hospital. I've been searching for a long time, and I'm truly thankful that I came upon www.vandalproof.org and discovered the OPS soap and paper systems.

From the beginning of our first conversation, you told me that the OPS Soap and Paper Dispensers are both Indestructible and Suicide Resistant. You could not be more right!

When treating psychiatric patients, we face many challenges. Suicide Risk and Staff Safety are at the top of our list. When evaluating soap dispensers I had to ensure that we found a product that our patients could not use to harm themselves or others.

Suicide risk can take on various forms, but with OPS products I know my patients are protected against all of them. After several tests, our safety department found that this dispenser is resistant to ligation (hanging) and self-cutting. There are no breakable parts that can be swallowed or choked on. We've also found that no part of the dispenser can be broken into a weapon that a patient could use on themselves, other patients, or our staff.

The OPS 1-Touch truly has exceeded our expectations.

Andrew, thank you for all your help on this project. We look forward to the future with you and Archer Manufacturing.

Sincerely,

Kathleen Miller

Chief Housekeeper 1

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